

# CONSULTING SERVICES

## Innovate E-Commerce, Inc.

YOUR BUSINESS TO BUSINESS SERVICE PROVIDER

### Benefits of EDI Consulting:

- More time for staff to focus on other important projects
- Constant monitoring of EDI Procedures
- Discovering problems before they affect the business
- 24/7 Support
- EDI implementation into production environment

*If Outsourcing Is Not the Right Answer for Your Business... EDI Consulting with Innovate E-Commerce Could Be the Solution You Are Looking For..*

Innovate E-Commerce offers an extremely beneficial EDI Consulting Service for those businesses who prefer to keep their EDI in-house. While outsourcing EDI is an excellent way to save time and money, it may not be the right fit for everyone. Some companies have already invested in a solid EDI infrastructure, and prefer to run their EDI in-house, so they can keep a close eye on its daily functionality.

However, even with a solid infrastructure, and access to new technology, companies may not have a dedicated staff. That's why Innovate E-Commerce offers EDI Consulting Services, a service that not only maintains your EDI, but also improves and supports its affects on your business.

### The Problem

Investing in an infrastructure, supportive technologies and applications isn't the end of handling EDI. EDI needs to be monitored constantly in order to resolve issues before they become major problems for businesses and their clients. Maintaining a well-educated EDI staff who can constantly supervise procedures can be difficult and problematic.

Employees have several projects to handle at once, and finding time to concentrate on EDI is difficult, and may hinder the progress of other, more important projects. Plus, every time technology



**Let Innovate E-Commerce be your compass and guide you towards better utilization of your EDI!**

changes or advances, staff must be re-trained, losing more valuable time and money, which could have been invested in other tasks. Unless businesses hire a much larger staff, and thus raise costs, the EDI applications cannot be supported full time. Without full-time support, problems can occur unnoticed until they actually impact the business.

In addition, backlog EDI requests will increase, resulting in unhappy customers and increased costs. Businesses then find that they are losing clients or sales because their EDI system was not reliable, and problems were not prevented through careful monitoring and support.

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# The Solution: Innovate E-Commerce's EDI Consulting Services

If outsourcing the entire EDI process doesn't work for a business, Innovate E-Commerce can lighten the load by offering our award-winning EDI Support through our **EDI Consulting Services**. Our staff can monitor a business' EDI system, which results in a multitude of benefits, including more time for staff members, 24/7 support, and problem prevention.

By utilizing Innovate E-Commerce's Consulting Services, businesses know they have access to experienced and trustworthy EDI experts, who are trained and up-to-date with all new applications and technologies, thus eliminating the need to hire or train more staff, or worry about fitting EDI projects into an already overwhelmed and overworked schedule. Innovate E-Commerce's staff also holds a wealth of experience with industry standards and initiatives, which means our customers can trust that we will efficiently handle any issues that come our way.

In addition, our customers receive Innovate E-

Commerce's 24/7 support, so errors are caught immediately, and they can be dealt with immediately. With our meticulous support, businesses will not only see their backlog of customer requests eliminated, but we also feel secure in knowing that Innovate E-Commerce will ensure that all data is being processed.

Innovate E-Commerce's **EDI Consulting Services** also includes Mapping, Trading Partner setups, testing, EDI implementation into the production environment, on-going monitoring, and version enhancements and upgrades.

At Innovate E-Commerce, we don't just monitor EDI, we strive to surpass expectations, and improve the functionality and usefulness of the entire EDI process. Our consulting clients rely on our support to run their business efficiently, and through hard work and dedication, we will never let them down.



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***"Your Business to Business  
Service Provider"***

## CONSIDERING OUTSOURCING YOUR EDI?

*Innovate E-Commerce can save your company time, effort, and money with our **EDI MANAGED SERVICES**, with benefits including:*

- Exception-Only Audits and Controls
- Reduce Costs
- Quick Response Programs
- Data Transfer Capabilities
- Flexible Infrastructure
- Dramatic Increase in Trading Partner Relationships for Our Clients